QIT Consulting, Inc.

# QIT Supplier Quality Management System

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## Program Introduction

2008

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# Technologies of Our System

- Advanced Business Process
  - Next generation web-based system for real-time supplier management, supplier performance reporting and monitoring
  - Managing Lot Inspection, Supplier PPM Report, Supplier On-time Delivery Report and Supplier Report Card
  - Optimizing and simplifying your supplier chain management processes
- The Latest Information Technologies
  - Microsoft .net technology - flexible and scalable solution
  - MS SQL Server - secured and reliable data management
- Robust Hardware for Web Hosting
  - Cisco 515 firewall and router
  - Intrusion detection
  - Redundant Tier 1 backbone
  - UPS power back up
  - 24x7 network monitoring

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# Existing System at A Glance

- QIT Supplier Management System
  - Managing Product Spec/Inspection Standards
  - Managing Incoming Inspections and Records
  - Managing SCAR and Internal CAPA
  - Monitoring Supplier Performance
  - Multi-language capability (English, Chinese, Spanish and French)

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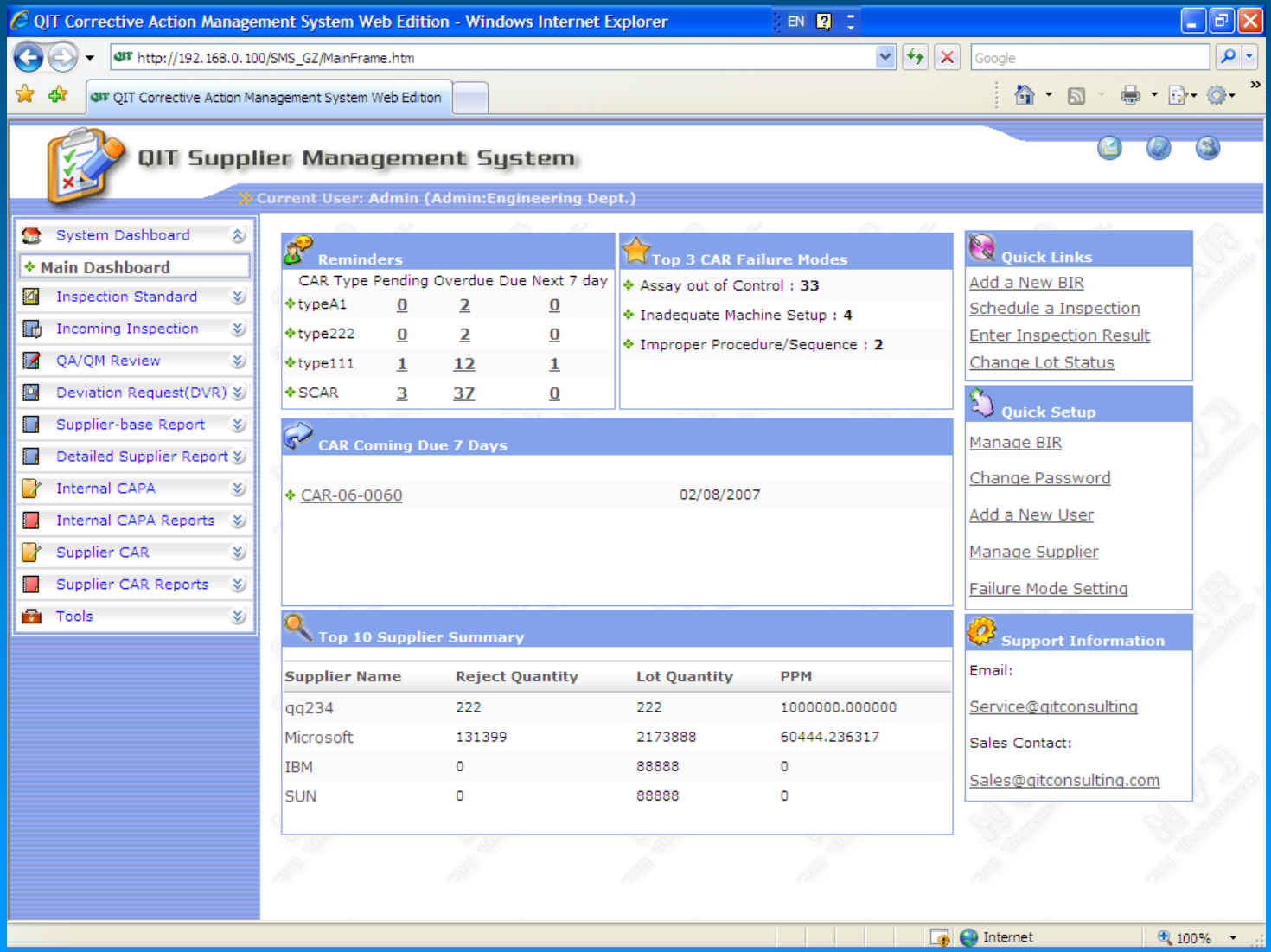
# Next Generation Web-based System

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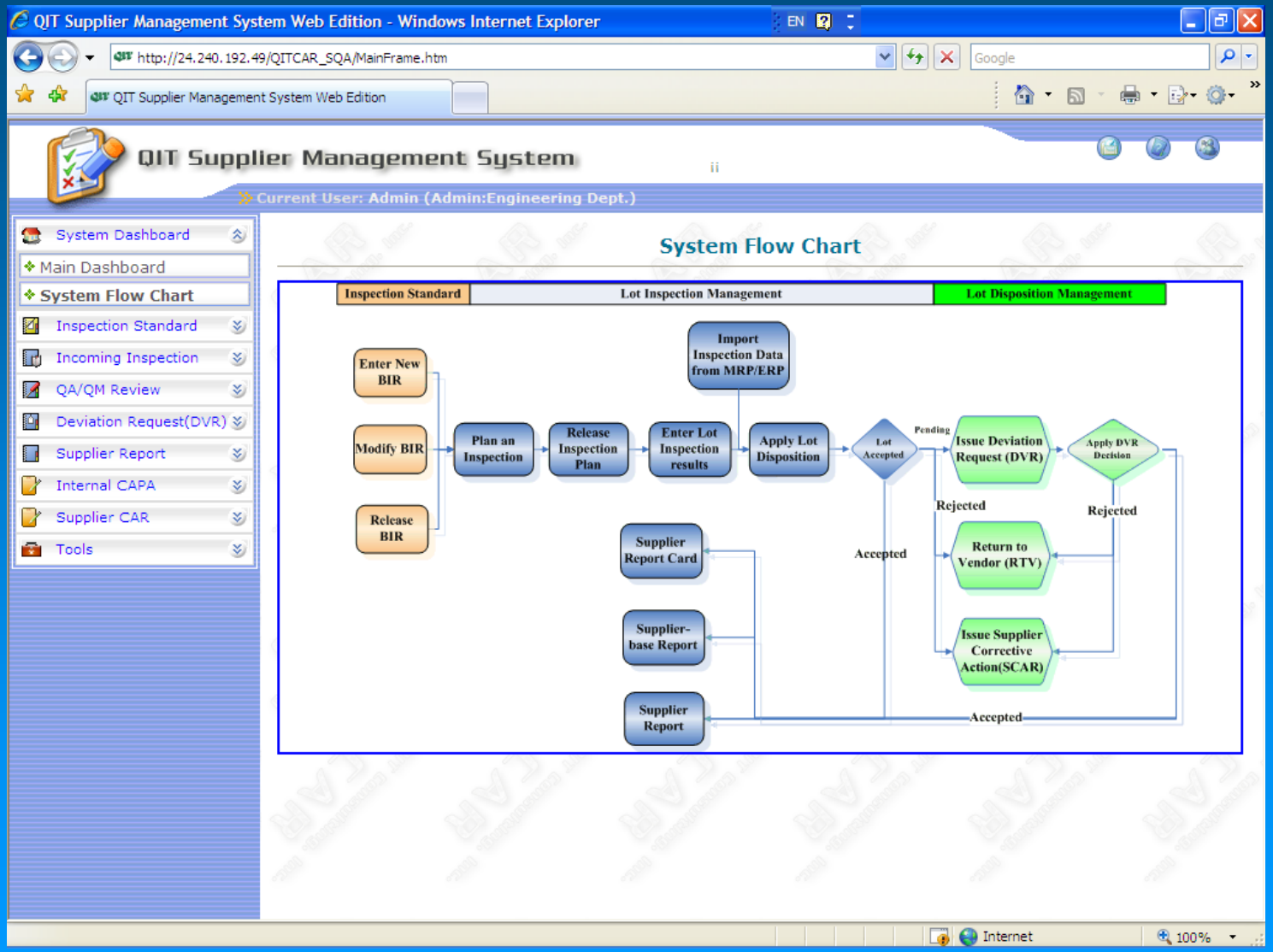
# Next Generation Web-based System

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# Program Summary

- It is everything you need to establish your Next Generation Global Supplier Quality Management System
  - Lot/Shipment Inspections
  - Supplier Scorecard
  - Product Spec/Inspection Standards
  - Supplier PPM Reports and Supplier On-time Delivery Performance
- It is the ideal solution for
  - Managing suppliers in a global scale
  - Tracking incoming lot inspection data, on-time delivery and supplier PPM performance
  - Communicating Product SPEC, PPM, On-time Rate and etc. between Engineering, Quality, Sales, Purchasing, customers and suppliers
  - Establishing 8D corrective action process with integrated 4W1H and 5-Why root cause analysis for your suppliers
  - Reducing operational costs, costs of poor quality, and non-value added administrative costs
  - Providing flexible and dynamic supplier performance reports, analysis and trending

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# Program Summary

- Flexible and scalable solution
- Can be easily tailored to fit customer's specific needs
- Capable of handling 1 to 1000+ users and suppliers from around the world
- No additional software purchase and installation is required
- Program is ideal for
  - Automotive industry
  - Maintenance/repair company
  - Manufacturers
  - OEM Supplier
  - Household Products
  - Import and export business

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# Key Benefits

- Transform your supplier management system to a Web-based Global System to surpass the competition
  - Storing inspection standards, lot inspection records and supplier performance data in a web-based database
  - Sharing information with users from around the world
  - Collaborating suppliers, departments, and divisions in real-time
- Save time and administrative support on your everyday tasks
  - Entering data once and seamlessly sharing it with suppliers or internal users
  - Moving from manual/Excel/Access system a fully automated system
- Quickly define key issues and get a complete view of your supplier quality performance
  - Storing and organize supplier performance data and reports in one place, and share them with users and suppliers from around the world
  - Providing supplier performance insights and trending from drill-down reports
  - Instantly discovering supplier issues and resolving them by using built-in SCAR management system

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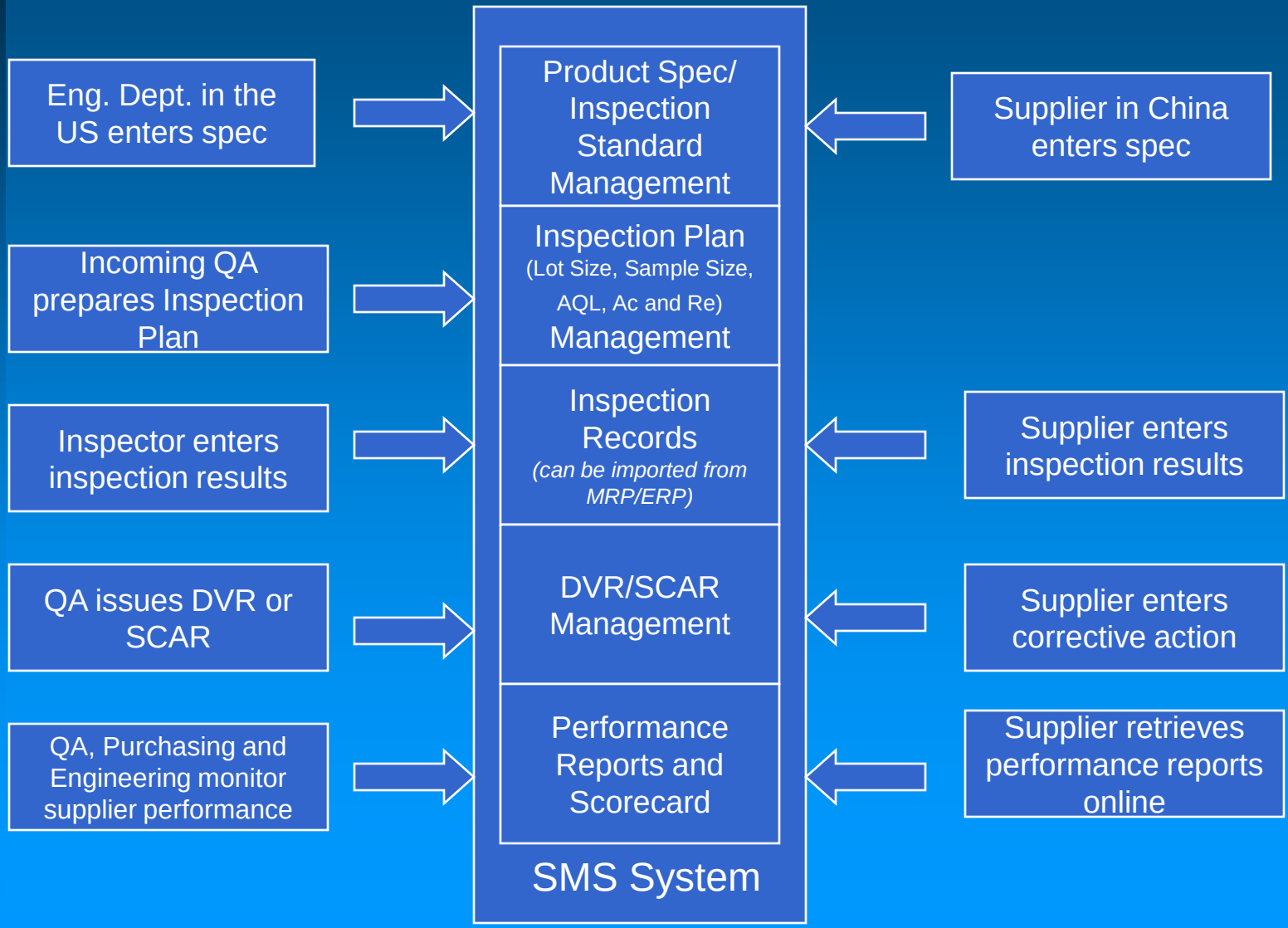
# System Flow

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# Functions Overview

- Product Spec/Inspection Standard Management
- Incoming Inspection and Records Management
- Deviation Request (DVR) Management
- SCAR and Internal CAPA Management
- Supplier Performance Monitoring (Supplier Scorecard)
- Other Program Management Functions

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# Major Reports

- Drill-down-able Supplier Performance Reports (Overall Level, Monthly Level and Detailed Level)
  - Supplier Base Performance Reports
  - Supplier Base Rolling 12-month Performance Reports
  - Supplier Scorecard
  - Supplier Rolling 12-month Performance Reports
  - Items/Components Performance Reports
- SCAR (all reports are drill-down-able reports)
  - Overall SCAR Status Reports
  - Supplier SCAR Status Reports
  - Supplier Base Performance Reports
  - Supplier Performance Reports
  - Items/Components Performance Reports
- Internal CAPA Reports
  - CAPA Status Reports
  - Quality Cost Reports
  - Failure Mode Reports
  - Departments Reports
- Built-in Forms
  - Product Spec/Inspection Standard (PDF)
  - Master Inspection Plan (PDF)
  - Incoming Inspection Worksheet (PDF)
  - Incoming Inspection Report form (PDF)
  - Deviation Request form (PDF)
  - SCAR form (PDF)
  - CAPA form (PDF)

***Note: All reports can be exported to Excel***

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# A Future System for Your Business

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# Customization Possibility

- QIT's programs are built on a flexible platform. It is a framework for our customers to incorporate with new features such as
  - Online PPAP submission, review and approval
  - Online RFQ management
  - Supplier Assessment
  - Advanced SPC (Cpk and Six Sigma Measurements)
  - Customer's terminologies and logo
  - Customized high quality reports
  - New fields to capture more information
  - Many more…
- All customizations could be done in a reasonable cost

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# QIT Consulting and Our Clients

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# QIT Consulting, Inc.

- We are a Quality Assurance Consulting and Software Design Company with 20+ years experience in:
  - Quality Software Designs
  - Quality Assurance, Six Sigma and Lean Manufacturing Consulting
  - Supplier Management and Outsourcing
  - On-site Quality Consulting and Program Training

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# QIT's Client-base

- QIT's Client-base

- Automotive
- Manufacturing
- Aviation Industry
- Medical Device
- Government Service
- Engineering Service
- OEM
- IT Service
- Transportation

- Chemical
- Hospital and Clinic
- Military and Defense
- Electronic
- Injection Molding
- Cosmetic Products
- and many more …

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# Some of Our Clients

GE

Belkin Cop.

Computer Accessories

A Division of Magna

Auto Parts Supplier

Multimax (now is Harris)

US Government IT Service Provider

A Division of Tyco

Surgical Devices

Executive Jet

Aviation

Probiotec

Bio Tech

Alphawest

IT Service

Ahlers

Aerospace

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# Some of our Clients cont'

Presidential Airways

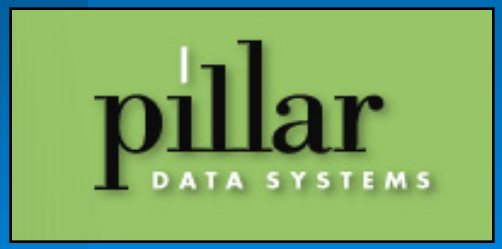
A division of Blackwater

Jayco

Display Device

CMC/CLA

Auto Parts Supplier




Pillar Data

Servers and Network Devices

South Carolina Yutaka

Auto Parts Supplier

Method

Cosmetic Products

Mensha

Machinery Manufacturer

Canberra Fertility Center

Hospital

Riley

Medical Devices

For more details please visit http://www.qitconsulting.com/Clients.htm

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# Next Step

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# Next Step

- Try the full-function demo at QIT's demo site
- Work together with QIT to finalize your customization requirements, or
- If you wish to purchase an off-the-shelf program, please contact QIT Sales Team to process your order
  - your program will be set up in as little as 48 hours after your payment has been received
  - Place an Order online at: http://www.qitconsulting.com/Order

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# QIT's Programs

- QIT Corrective Action Management
- QIT Supplier Quality Management
- QIT Customer Complaints Management
- QIT PPAP Management
- QIT Production Quality Management System with Six Sigma Measurements
- QIT Sigma Calculator

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